

We've made it simple.



Subscriber Agreement

Your Information: Name and Address

[Empty box for name and address information]

Total Equipment Protection — \$7/mo.

Total Equipment Protection combines the Equipment Service & Repair Program and the Equipment Replacement Program*, each program available separately. Your device is insured against loss, theft and physical damage, as well as covered for mechanical and electrical failure, routine maintenance and failure from normal wear and tear.

\$50 non-refundable deductible applies per loss under the Equipment Replacement Program. Replacement equipment may be reconditioned or a different model.

Total Equipment Protection is only available within 30 days of activation or upgrade. To enroll within 30 days, ask an Associate or call 1.800.584.3666.

* Equipment Replacement Program is insurance underwritten by Continental Casualty Company, a CNA company. Please see the Total Equipment Protection brochure available at any participating retail location or visit www.sprint.com/protection for complete terms and conditions of coverage. Terms and conditions are subject to change. May not be available in all states. Eligibility varies by device.

Sprint.com

Sprint offers quick and easy options for managing your account online. Visit sprint.com today.

- Add a line to your account or upgrade your phone
- View activity and minutes of use
- Pay your bill, change bill detail & view billing history
- Reset your voicemail password
- Manage wireless downloads
- Update your contact information
- View coverage information



Term Commitment

Order Date:
Duration:

(Customer Initials) I understand that I will be charged an Early Termination Fee of \$200 if I cancel my service prior to the end of my term.

Your Spending Limit

As a participant in the Sprint Spending Limit Program, your account balance must remain within the preset limit listed below.

Account Spending Limit

- Your limit pertains to your total balance, which includes the amount of your last bill plus any recent activity such as downloads, Directory Assistance calls, Fair & Flexible tier charges or roaming.
- If you exceed your limit or your account falls out of good standing all phones on your account will be unable to make or receive calls until the past-due balance and/or amount over the limit is paid.
- You will receive a free text message notification as you approach your spending limit.
- Sprint offers many convenient payment options in case you need to make a payment prior to receiving your monthly bill.

Our Guarantee

Sprint is committed to ensuring that you are satisfied with your service plan, phone and our network. You'll benefit from:

Sprint 30-Day Risk-Free Guarantee — Try Sprint risk free for 30 days whether you are activating Sprint PCS or Nextel services. If you are not completely satisfied with Sprint, your service, phone or network, simply return your phone and deactivate service within 30 days. We'll refund your activation fee and waive your early termination fee, and you will only be responsible for charges based on your actual usage.

Sprint Right Plan Promise — If you're within the first three months of your contract, you can change your plan to a plan with an equal term without having to renew your contract.

Handset Upgrade Program — This valuable upgrade program provides current Sprint customers with big savings on the newest and most innovative phones. That way, you can continue enjoying the same great service you're used to, while also keeping up with the latest advancements in technology. It's just one more way Sprint is making wireless better for you. Visit sprint.com for program details.

12-Month Limited Phone Warranty — With each new phone, you get a 12-month limited manufacturer warranty. See your phone's manual for more details.

Other Important Information

Carefully review the information in this document, the service and coverage brochures for the services selected, and the General Terms & Conditions (Ts&Cs) of service, which together form the Subscriber Agreement. The Subscriber Agreement includes full service and coverage details, as well as other important terms (e.g. mandatory arbitration of disputes, limitations of liability, disclaimer of warranties, etc.).

Please also note:

- We may make changes to the Ts&Cs or other parts of the Subscriber Agreement from time-to-time and will provide you notice of any important changes. The Ts&Cs set forth your rights in the event we make an important change. To ensure you have the most current version of our Ts&Cs go to www.sprint.com or contact Customer Service.
- Except for deactivations under our return policy, if your service is modified or terminated before the end of your bill cycle, no credit or refund will be provided for unused minutes or other services, and monthly service charges will not be prorated to the date of termination.
- Your first call may be automatically directed, regardless of the number dialed, to a Sprint Nextel Welcome representative. During this call, the representative will review with you the rate plan and services you selected and ensure your needs are addressed.

(Customer initials) I have been provided: (a) service/rate plan brochure containing detailed pricing and other important information related to the services selected; (b) coverage map brochure; (c) the Ts&Cs; and (d) I have reviewed the Insurance & Repair Options and understand that I have 30 days from activation to opt-in.

The SUBSCRIBER AGREEMENT includes this document, the General Terms and Conditions, and the specific terms & conditions of the service(s) activated on your account. By signing below, you agree: (a) you have received, clearly understand and agree to all terms in the Subscriber Agreement; (b) you are at least 18 years of age; (c) if acting on behalf of a business, you have authority to legally bind business & agree to pay all charges if that business denies responsibility; and (d) if requested, providing your consent for Sprint to proceed with porting your current landline or wireless telephone number.

Customer Signature

Date

Sales Agent Name:

PLEASE ATTACH YOUR PHOTO ID BELOW.