

Sprint Installation Addendum

You have entered or are entering into an installation and services agreement with Longview Holding Corporation dba Data Communication Services located at 3569 Drennon, Campbellsburg, KY 40011. Work is being done at your verbal or written request. This addendum is an attachment for any other verbal or written agreement to perform installation work on behalf of the client (end customer), Sprint or their agents. The following terms are standard operating practices of Data Communication Services and by signature you, or your company, agree to the following stipulations:

Liability for Sprint Installation If, during the Sprint installation, the customer declines to fully activate the Sprint system they understand that they will become responsible for the payment of services rendered by Data Communication Services in the installation of the Sprint system. Further, they are liable for charges related to the removal of all installed hardware to include the Sprint Mobile Data Card, Router(s), antenna(s), etc. Any concrete, buried or installed cables, entry or mounting holes in structures will not be sealed, removed, or repaired unless further arrangements are made to do so.

Under this agreement the customer of Sprint becomes the customer of Data Communication Services and will be liable for their normal hourly rate and mileage expense.

Once customer signs, either by hand or electronically the "Sprint Activation Agreement" they accept ownership of the delivered Sprint hardware to include the indoor and outdoor units. Any hardware failure of any Sprint hardware is not the responsibility of Data Communication Services. If installation can not be completed because of hardware failure or inadequate service signal strength additional charges may be incurred as described in section "Repair Orders" below. Customer is hereby notified that additional charges may be assessed during installation for any unforeseen hardware failure.

Freight Expense Freight for the shipment of Sprint broadband equipment from the Distributor's warehouse to Data Communication Services is not included in the Sprint "pricing structure" subsidy and is the responsibility of the end user (customer). Any freight expense from Data Communication Services to the customer will be the responsibility of the customer.

Standard Installation For the purpose of this agreement between Data Communication Services and the end customer a standard install is defined as:

- a) 1 hour(s) labor of a professional installer at the customer's install site or DCS sales center in the activation of the Sprint Mobile Data Card.

Any charges incurred in excess of these guidelines will be explained to the customer before installation begins and the appropriate excess charges will be billed to the customer for payment to Data Communication Services.

Router Installation If the purchase of the Sprint Mobile Data Card is done in conjunction with a broadband router then an optional installation fee of \$40 is available to a) activate the Mobile Data Card, b) install Sprint PCS software on a laptop with a PCMCIA slot, c) install and verify the functionality of the Sprint Mobile Broadband card and router. Such installation may occur at the DCS point of sale.

Site Survey and Dispatch Fees There is a standard site survey fee of \$65. This fee is generally covered in the Sprint standard installation subsidy. If during installation and post site survey the customer determines to not proceed with the installation the certified installer may charge the customer for the site survey and any dispatch fees previously discussed. Dispatch fees are charged based upon industry standard mileage fees and at least one billable hour of a certified installers time.

Repair Orders Sprint, through its distributors support an RMA policy. Please contact Data Communication Services for any return procedures.

Cancellations Any cancellation of service following the first 30 days and during the first six (6) months of service will incur a service deactivation fee of \$210. Some hardware may be returned to Data Communication Services for credit to be applied against this deactivation fee.

Customer's signature: _____

Customer's printed name: _____

Date: _____