



The Office Is Wherever You Are on the Sprint Nationwide PCS Network

Enjoy wireless freedom and mobility with high-speed connectivity.

The AirCard® 580 is upgradeable, which will allow you to experience Sprint EV-DO network speed, when available. (See your Sprint Sales Representative for more information.)

Wireless Connection

Access your company network, send and receive email messages or access the Internet.

Simple Installation Offers a User-Friendly Experience

The enclosed Activation Guide will have you up and running with your Sprint PCS Connection Card™ in no time.

Activating Your Card

To activate your card, call 1-888-788-4771.

Technical Information

Operating Voltage: 3.3V for longer laptop computer battery life

• IS2000 data current: 360mA

• IS2000 standby current: 110mA

Antenna: Vertically polarized dipole antenna for better RF performance

Standard 32-bit CardBus Interface

System Requirements

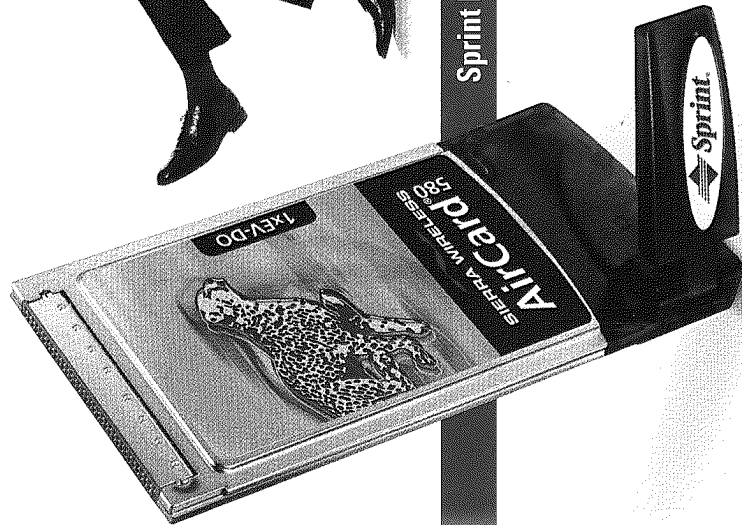
- Windows® XP, 2000
- Card Slots: 1 Type II PC Card Slot (CardBus)
- Memory: 32MB
- Disk Space: 14MB
- Processor: Pentium 150 Mhz or higher
- Dial-Up Networking: DUN bound to TCP/IP
- Disk Drive: CD-ROM

Not for use with handheld computers



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Sprint PCS Connection Card™ - AirCard® 580

Sprint PCS Connection Card™ - AirCard® 580



Messaging
Send and receive email and chat.



Web
Experience full-color graphic versions of popular Web sites.

Sprint helps you get the most from your wireless service with the technology of Sprint PCS Vision™. You'll enjoy advanced wireless services that are easy to learn and use.

Your Sprint PCS Connection Card lets you use the following services while you're on the Sprint Nationwide PCS Network.



Sprint PCS Business Connection™
Secure, real-time access to your Microsoft® Outlook® or Lotus Notes® company email, calendar, business directory and personal contacts.

- Wireless data access
- Send and receive email
- Access your company network
- Access the Internet
- At Sprint EV-DO network speed, when available





NOTICE

The Sprint PCS Connection Card™ by Sierra Wireless (AirCard® 580)

The Sprint PCS Connection Card™ by Sierra Wireless (AirCard® 580) works on the Sprint Nationwide PCS Network. The AirCard 580 will offer broadband-like speeds when Sprint launches Sprint EV-DO coverage in the future. Sprint does not warrant and makes no representations or claims that you will experience broadband-like data speeds or that you will experience continuous broadband-like data speeds, when Sprint EV-DO coverage is made available. Wireless data usage, wireless data speed, and services used will vary widely depending on many factors, including service location.



CUSTOMER LIMITED WARRANTY

THIS PRODUCT IS PROVIDED TO YOU UNDER THE FOLLOWING TERMS AND CONDITIONS THAT CONTAIN LIMITATIONS ON WARRANTIES AND LIABILITIES AND YOUR REMEDIES. BY USING THIS PRODUCT YOU AGREE TO THE TERMS AND CONDITIONS BELOW.

The original end-user purchaser of the enclosed wireless personal computer modem card (the "Product") from Sierra Wireless (the "Vendor") or one of its authorized suppliers, is offered a personal, non-transferable, limited warranty that: (a) the Product will be of good quality and free from defects in design, materials, workmanship, and manufacture under normal use and service; (b) all materials, parts, components, and other items incorporated in the Product will be new; and (c) the Product will be compliant with, and perform in accordance with, its specifications, for a period that expires one year from the original purchase date of the Product (the "Warranty Period").

During the Warranty Period, if Vendor determines that a Product is defective under a proper warranty claim, then Vendor will, at its sole discretion, either (a) pay parts and labor charges for the repair of the Product, or (b) replace the Product with a new or rebuilt unit (which unit may use refurbished parts of similar quality and functionality), provided that the defective Product is returned to a Vendor-authorized service center for the Product, transportation charges prepaid, and is accompanied by written proof of purchase in the form of a bill of sale or receipted invoice indicating that the Product was purchased by you and is within the Warranty Period. After the Warranty Period, you are responsible for paying all parts, labor, and shipping charges.

The warranty described above shall apply to all repaired or replaced Product for a period of 90 days from the date of return to you, or the balance of the Warranty Period, whichever is greater.

This limited warranty does not cover and is void with respect to: (a) Products which have been improperly installed, repaired, maintained, or modified; (b) Products which have been subjected to misuse (including using the Products with hardware which is electrically or mechanically incompatible with the Products), abuse, accident, physical damage, abnormal operation, improper handling or storage, neglect, exposure to fire, water, or excessive moisture or dampness, or extreme changes in climate or temperature; (c) Products which have been opened, repaired, modified, or altered by anyone other than Vendor or a Vendor-authorized service center; (d) Products which have been damaged due to fire, flood, acts of God, or other acts which are not Vendor's fault and which the Product is not specified to tolerate; (e) cosmetic damage; (f) Products which have been operated outside of published maximum ratings; (g) cost of installation, removal, or reinstallation of the Product; (h) signal reception problems (unless caused by a defect in material(s) or workmanship); or (i) Products on which warranty stickers or serial numbers have been removed, altered, or rendered illegible.

This limited warranty is not transferable to any third party including, but not limited to, any subsequent purchaser or owner of the Products. Any transfer or resale of any of the Products will automatically terminate Vendor's warranty coverage of such Products.

This limited warranty is only valid in the United States of America, and does not cover customer education, instruction, installation, setup adjustments, or signal reception problems.

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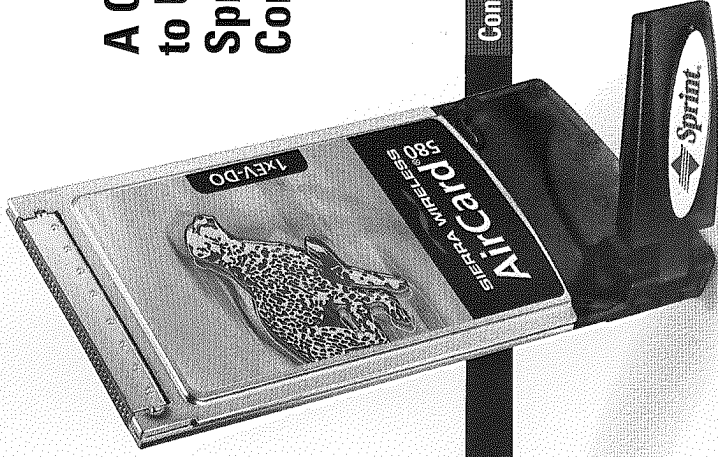
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A Guide to Using Your Sprint PCS Connection Card™



Connection Card™ - AirCard 580

SIERRA WIRELESS
AirCard™ 580



One Sprint. Many Solutions.™

Sprint PCS Service

www.sprintpcs.com

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Welcome to Sprint

Sprint has the most complete, all-digital wireless network in the nation. Depend on it.

Sprint is committed to bringing you the best wireless technology available. We built our network right from the start to give you what we believe you really want from a wireless service provider – clear connections, private communications, and time-saving features.

This guide will familiarize you with our technology and your new

Sprint PCS Connection Card™ through simple, easy-to-follow instructions.

Sprint PCS. Now, that's betterSM.

Welcome and thank you for choosing Sprint.

Your Sprint PCS Connection Card

Thank you for purchasing a Sprint PCS Connection Card. This card offers more freedom than ever before. No wires, no cables—just access to your data when you need it. The power of the Internet is truly at your fingertips.

How to Use This Guide

The advantages of Sprint are as clear as each wireless connection you make. With Sprint PCS Service, we give you what you really want from a wireless service provider — clear connections, easy-to-understand service plans, and self-servicing options for managing your account. All this is designed to make your life easier and worry free. We know you're eager to start using your Sprint PCS Connection Card right away, and the three sections of this guide are designed to help you do just that.

- 1** The first section (page 1) guides you through the steps required to install your Sprint PCS Connection Card and the Sprint PCS Connection ManagerSM software.
- 2** The second section (page 9) helps you set up your Sprint PCS Service. Blank spaces are provided so you can write down important information that you'll want to remember, such as the Sprint PCS User Name for your account.
- 3** The third section (page 17) describes the basics of your Sprint PCS Connection Card and the Sprint PCS Connection Manager software.

Getting More Information About the Card and Service

This guide introduces your card's basic features and services. To learn how to use all the features of your card and service, consult the online help (page 24) or user's guide (see page 24 of this document) installed with your card. They provide information on:

- ▶ Understanding the Sprint PCS Connection Manager indicators, messages, and menu options
- ▶ Managing your call history (Connection History)
- ▶ Changing the settings
- ▶ Setting your card's security
- ▶ Troubleshooting
- ▶ And more

Installing the Software

System Requirements

The Sprint PCS Connection Card is supported on:

- Windows XP
- Windows 2000 with Service Pack 1 or later (Service Pack 4 is recommended), with high encryption support (see "High encryption requirements" in the user's guide)

Note: Your Sprint PCS Connection Card will not work with Handhelds or Pocket PCs.

To install and run the Sprint PCS Connection Card and accompanying Sprint PCS Connection Manager software, you need these minimum system resources:

- **Card slots:** One Type II PC Card slot
- **Disk drive:** CD-ROM
- **Memory:** 32 MB
- **Disk space:** 20 MB

Installation Overview

The process for installing and using your Sprint PCS Connection Card may slightly vary, depending on the operating system you are running.

The installation process has three stages:

- **"Installing the Software"** - Install the Sprint PCS Connection Manager software (page 4 of this chapter).
- **"Installing the Driver"** - Run the Sprint PCS Connection Manager software, and insert the Sprint PCS Connection Card (page 6 of this chapter).
- **"Card Activation and Provisioning"** - Activate your account and configure the Sprint PCS Connection Card to use your account (page 10).

Before beginning the installation process, it is recommended that you quit all open applications. As part of the installation process, your computer must be restarted.

Installing the Software

Caution: Do not insert the Sprint PCS Connection Card until you have installed the Sprint PCS Connection Manager software and restarted your computer.

Note:

Windows XP users: You may need to log in with administrative privileges, depending on your Windows configuration.

Windows 2000 users: You must log in with administrative privileges to install the software and drivers.


1. Insert the Sprint PCS Connection Card installation CD into your CD-ROM drive.

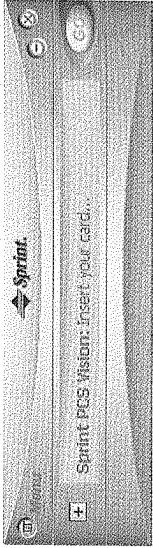


2. If the CD does not autostart, select **Start > Run** and enter **d:\AC580SCM.Msi**, where **d** is your CD-ROM drive letter.

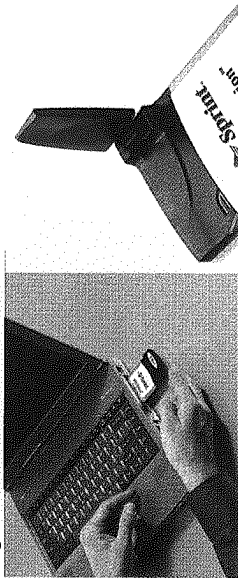
3. In the installation window, click **Next**.
4. Read the License Agreement and select **I accept the terms in the license agreement** to agree to the terms. Click **Next**. (A series of dialog boxes guides you through the installation.)
5. Use the **Next** and **Back** buttons to navigate through the wizard.
To install the optimization software (optional; this software can increase your perceived system speed), in the Installation Options window, select the check box for the **Optimization Client**.
6. In the Installation Complete! window, click **Restart**

Installing the Driver

1. After your computer restarts, run Sprint PCS Connection Manager (double-click the program's icon  on your desktop).
2. Wait for Sprint PCS Connection Manager to start up and display "Insert your card..."



3. Insert the Sprint PCS Connection Card into your computer's PC Card slot (Sprint label facing up—see the photo on the left, below). Then raise the antenna so that it is fully extended and pointed up at a 90 degree angle (see the photo on the right, below). Use in any other configuration may exceed FCC RF Exposure limits.



Windows detects the card and installs the drivers for it. This may take a few minutes. Once completed, Sprint PCS Connection Manager should display "Disconnected".

4. If your card is pre-activated, then you are ready to connect to the network (click **GO**).
- If your card has not yet been activated, the Activation Wizard will automatically launch and guide you through the activation process. See "Card Activation and Provisioning" on page 10.

Activating Your Card

Card Activation and Provisioning

Before you can use your card on the Sprint Nationwide PCS Network, you must activate your card and account.

This chapter walks you through this, and provides spaces for you to enter important information, such as your Sprint PCS user name, for later reference.

Note: If your card is pre-activated, or if you activated it at the time of purchase, you will not need to complete these steps.

1

Have These Things Ready

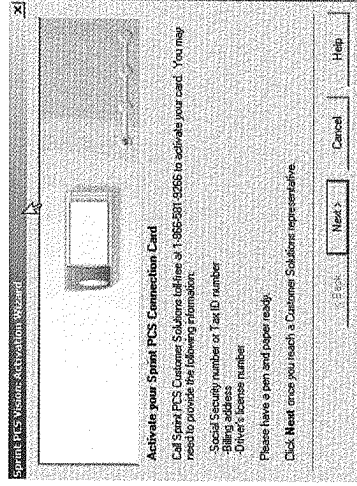
- ▶ A phone
- ▶ Your Social Security number
- ▶ Your driver's license number
- ▶ The city and state where your card will primarily be used
- ▶ A pen or pencil

2

Activation Wizard

The Activation Wizard makes activation an easy task.

After you've installed the software and driver (described earlier), if your Sprint PCS Connection Card has not been activated, the Activation Wizard will automatically launch and guide you through the activation process.



Note: If you close the activation wizard before finishing the card activation, you can later start the Activation Wizard from Sprint PCS Connection Manager (**MENU > Settings > Sprint PCS Vision - Sierra Wireless > Activation Wizard**).

Activating Your Card

To activate your card and account

1. In the space provided below, write down your card's ESN (Electronic Serial Number). (The ESN is the 11-digit number printed on the label on the back of the Sprint PCS Connection Card.)

ESN: _____

2. Phone Sprint at the number displayed in the Activation Wizard. When you reach the representative, click **Next**.

Your Sprint Customer Service specialist will give you an activation code.

My activation code is: _____

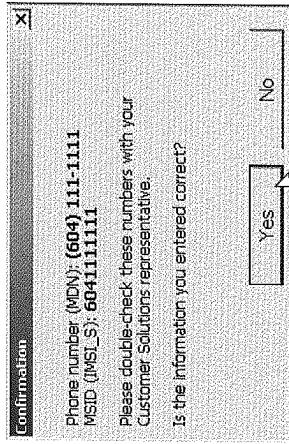
3. On your computer, enter the activation code in the space provided and click **Next**.

Your Sprint Customer Service specialist will give you a phone number and MSID (Mobile System ID code, used for Wireless Local Number Portability and to determine whether you are "home" or "roaming").

My Sprint PCS Phone number is: _____
My MSID is: _____

4. On your computer, enter the phone number (no spaces or hyphens) and, if not the same value as the phone number, the MSID value given by the account representative, then click **Next**.

A confirmation window will be displayed.



5. Confirm with the service representative that the information is correct. If it is, click **Yes**. If it isn't, click **No**, and re-enter the information.
6. Click **Finish** to complete the activation process.

7. Wait a few moments for the Sprint PCS Connection Card to automatically reset.

After Sprint sets up your account on the network, your Sprint PCS Connection Card should be configured and ready for use.

3

Your Sprint PCS Service Areas

Interested in where you can use your new device? Check out the most up-to-date coverage maps at www.sprintpcs.com.

4

Your Sprint PCS Account Password

My account password is: _____

You'll use this password when managing your account on www.sprintpcs.com and with Sprint Customer Service. Your default password is the last four digits of your Social Security number.

5

Your Sprint PCS User Name

My Sprint PCS User Name is: _____

Your Sprint PCS User Name is automatically assigned to you when you sign up for service. Your user name, which resembles an email address (for example, name@sprintpcs.com), is used with Sprint PCS Mail and text messaging services.

6

Manage your account online

With Sprint Customer Service, you can visit www.sprintpcs.com to manage your Sprint PCS account.

Once you sign on, you can

- ▶ View the details of your Sprint PCS Service Plan
- ▶ Find out how much data you have used and how many megabytes are remaining in your plan
- ▶ View your current and previous three months invoices
- ▶ Make a payment
- ▶ Find out about Sprint PCS Products and Services

Basics of Your Sprint PCS Connection Card

Model: AirCard 580 by Sierra Wireless

This section briefly describes how to use the Sprint PCS Connection Manager software and your Sprint PCS Connection Card. For complete information (including a description of all the indicators and the menu options), see the online help (page 24) and the user's guide (page 24).

Connecting to the Sprint Nationwide PCS Network

To use your Internet applications, your Sprint PCS Connection Card must first establish a network connection.

To connect to the enhanced Sprint Nationwide PCS Network:

1. Ensure the Sprint PCS Connection Card is inserted into your computer's PC Card slot (Sprint label facing up).

WARNING: Once the card is inserted, do not remove the Sprint PCS Connection Card until you have completed the Unplug/Eject process beginning on page 23. Removing the card improperly may cause an error on your PC.

2. Start Sprint PCS Connection Manager:



- ▶ Double-click the program's icon on your desktop.

– or –

- ▶ Select:

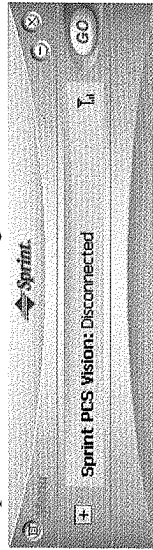
Windows XP: **Start > All Programs > Sprint >**

Sprint PCS Connection Manager (AirCard 580)

Windows 2000: **Start > Programs > Sprint > Sprint PCS Connection Manager**

(AirCard 580)

3. In Sprint PCS Connection Manager, click **Go**.



Once connected, Sprint PCS Connection Manager displays “Connected”; you can use your web browser, perform data transfers, and so on.

Note: For information on charges associated with using your Sprint PCS Vision connection, refer to your Sprint PCS Service Plan.

Tip: To minimize unnecessary data transmissions between your PC and your corporate network:

Work in “offline” mode, and connect only when you need to send or receive e-mail. Save attachments to a desktop folder and then open from that folder, rather than opening the attachment directly from the message. Remove the Preview Pane, or use the AutoPreview for headers only. For more information, access the Microsoft whitepaper at: www.microsoft.com/office/outlook/evaluation/perform.doc

Connection Status

The text displayed in Sprint PCS Connection Manager provides information about the status of your connection.




The card is typically in one of these modes:

- Insert your card
 - Disconnected
 - Connecting
 - Connected
 - Card locked
- Insert your card**

Sprint PCS Connection Manager did not detect a Sprint PCS Connection Card. The **GO** button is unavailable.

Disconnected





Sprint PCS Connection Manager is ready to connect to the network.

The **GO** button is available, and the signal strength icon  and, if Sprint PCS Connection Manager is expanded, the lock icon ( or ) are visible. To initiate a connection, click **GO**.

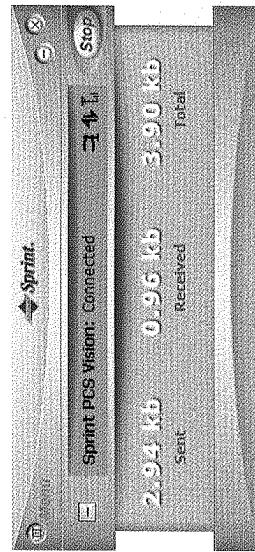
Connecting

Sprint PCS Connection Manager is establishing a connection to the network.



Connected

The connection is established. In addition to the signal strength icon  and the transmit/receive icon ( for "1xEV-DO";  for "1X") is also displayed. If image optimization/compression is in use,  is also displayed.

If you expand Sprint PCS Connection Manager () , the amount of data transferred is shown:

**Card Locked**

The card is locked, so that others cannot use the card and your account. To use most of the features, you must unlock the card:

1. If Sprint PCS Connection Manager is not expanded, click  to expand it.
2. Click the  icon.
3. In the Enter User Lock Code window, enter the lock code, and click **OK**.

Tip: If you can't recall your lock code, try using the last four digits of either your Social Security number or your card's Sprint PCS Phone number, or try 0000 or NATL (6285). If none of these work, call Sprint Customer Service at 1-888-211-4PCS (4727).

Removing the Sprint PCS Connection Card From Your PC

1. Exit Sprint PCS Connection Manager if it is open (click **MENU > Exit**).
2. Click the Unplug and Eject Hardware icon in the system tray:

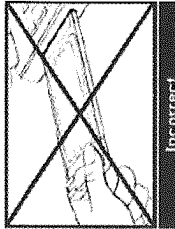
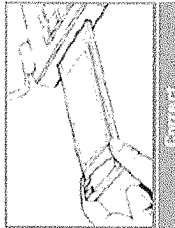
Windows XP Windows 2000



3. Click:
 - Windows XP: **Safely remove Lucent USB OpenHost Controller**
 - Windows 2000: **Stop Standard OpenHCD PCI to USB Host Controller**

4. If a dialog box appears notifying you that it is safe to remove the card, click **OK**, or click the Close button .

5. Use your computer's PC Card ejector to eject the Sprint PCS Connection Card from the slot. Remove the card from your computer's PC Card slot by gripping the card by both of its sides and pulling straight out.



When inserting and removing the PC Card, grip both sides.

Do not handle or remove the PC Card by pulling on the antenna.

Troubleshooting

For a more complete listing of errors and possible solutions, please see the user's guide or online Help. You may also visit www.sprintpcs.com or contact Sprint Customer Service at 1-888-211-4PCS.

Problem/error	Solution
"Not in service"	<ul style="list-style-type: none"> ▶ No network service is available. ▶ Ensure the card is properly inserted into your computer. ▶ Try re-orienting the antenna. ▶ If you are inside a building or near a structure that may be blocking the signal, change the position or location of your computer. ▶ Ensure you are within the Sprint Nationwide PCS Network coverage area. ▶ Check with Sprint — a network or account problem may be preventing the Sprint PCS Connection Card from obtaining service.
GO button is not available	<ul style="list-style-type: none"> ▶ Ensure the Sprint PCS Connection Card is properly inserted and not locked. See "Card Locked" on page 22.

IMPORTANT! When inserting or removing your card, always grip it by its sides. Gripping the card by its antenna may damage the card.

Sprint PCS Connection Card User's Guide

For detailed information on the card and the software, access the user's guide:

- ▶ Select:
 - Windows XP: **Start > All Programs > Sprint > Sprint PCS Connection Manager User Guide**
 - Windows 2000: **Start > Programs > Sprint > Sprint PCS Connection Manager User Guide**

Online Help

Sprint PCS Connection Manager includes extensive online help to provide operating hints and step-by-step instructions for getting the most from your Sprint PCS Connection Card.

With Sprint PCS Connection Manager running, you can access online help in several ways:

- ▶ Press <F1> in any window.
- ▶ From Sprint PCS Connection Manager, select **MENU > Help**.
- ▶ Right-click the system tray icon and select **Help**.
- ▶ Click the Help button available in many windows.

Problem/error	Solution
<p>Cannot connect to the Sprint Nationwide PCS Network</p>	<p>If, when trying to establish a Sprint PCS Vision connection, the connection gets dropped as soon as it is established:</p> <ol style="list-style-type: none"> 1. Select: Windows XP: Start > Control Panel > Network Connections Windows 2000: Start > Settings > Control Panel > Network and Dial-Up Connections 2. Right-click Sprint PCS Vision - Sierra Wireless, and select Properties. 3. Select the Networking tab. 4. Select Settings. 5. Ensure that "Enable LCP Extensions" and "Negotiate multi-link for single link connections" are not selected. 6. Click OK.
