## Services Contract Short Form

You have entered or are entering into an installation and services agreement with Longview Holding Corporation dba CPE Labs located at 3569 Drennon, Campbellsburg, KY 40011. Work is being done at your verbal or written request. The following terms are standard operating practices of CPE Labs and by signature you, or your company, agree to the following stipulations:

1. <u>PAYMENT FOR SERVICES</u> Payment for services will be made upon delivery of or completion of services. Other arrangements for either Net 15 or Net 30 days can be arranged upon delivery or service completion.

Customer is responsible for all federal, state, and local taxes, if any, levied or assessed in connection with the services or installations performed.

Any balance not paid will accrue interest at the rate of  $1 \frac{1}{2\%}$  per month, or an annual rate of 18%.

Any returned checks or bank drafts will incur a minimum processing fee of \$25 in rebilling fees.

Customer agrees to pay for all reasonable collection costs, attorney fees, and the costs of collection in connection with any delinquent account.

2. <u>WARRANTY</u> CPE Labs warrants any goods and services to be free from defects in materials and workmanship under normal applications and use. The obligation of CPE Labs under this warranty shall be limited to replacing any defective goods.

3. **LIMITS OF LIABILITY** Any services or installation of hardware or software is at the customers discretion. Any damages, or defacement of propery will be considered part of the normal wear and tear of buildings, computer systems, or networks under the control of the customer. Customer shall not seek damages perceived or real in relation to the performance of the duties of the installer in the completion of their work efforts.

4. <u>CHOICE OF LEGAL VENUE</u> In the event of Litigation all parties agree to submit to the jurisdiction of the State of Kentucky and the county in which service was performed.

5. <u>Merchadise and Services</u> There is a 15 day return policy on all merchandise purchased from CPE Labs. After 15 days CPE Labs may offer to repurchase merchandise based upon a 12 month sliding evaluation less any restocking fees. All returned merchandise must be in their original boxes and complete. Services, taxes, or fees are not available for any refunds at any time.

Customer's signature: \_\_\_\_\_

Customer's printed name: \_\_\_\_\_

Date: \_\_\_\_\_