Direcway Service Plans　　　　Ku Band　　　　DW6000 NTI

| | **Residential** | **Professional** | **Small Office** | **Business Internet** |
|---|---|---|---|---|
| Commercial | no | no | yes | yes |
| Monthly Charge | $59.99 | $89.99 | 99.99 | 129.99 |
| Hardware | $399.99 | $399.99 | 999.98 | 999.98 |
| Installation Fee | $199.99 | $199.99 | included | included |
| Activation Fee | waived | $100.00 | included | included |
| Other Fees | | | | |
| Term Commitment | 15 months | 15 months | 24 months | 24 months |
| Early Termination Fee | $300.00 | $300.00 | $300.00 | $300.00 |
| Refunds | 30 days equipment only | 30 days equipment only | 30 days equipment only | 30 days equipment only |
| Extended Warranty | Optional $100 OTC | Optional $100 OTC | Optional $100 OTC | Optional $100 OTC |
| Billing | credit card only | credit card only | Invoice or Credit Card | Invoice or Credit Card |
| Downstream | Up to 500Kbps | Up to 500Kbps | Up to 1Mbps | Up to 1.5Mbps |
| Upstream | Up to 50Kbps | Up to 50Kbps | Up to 100Kbps | Up to 100Kbps |
| Active Users | 1 | 1-2 | 1-3 | 1-5 |
| FAP Bucket | 169MB | 350MB | 500MB | 800MB |
| FAP Refresh | 56Kbps | 56Kbps | 56Kbps | 100Kbps |
| Email accounts | 5 | 5 | 5 | 10 |
| Email storage | 10MB each | 10MB each | 10MB each | 10MB each |
| Addl Dial up | no | Optional/ $15/month | Optional/ $15/month | Optional/ $15/month |
| Static IP | no | 1 | 1 Std Optional 5 for $30/month | 1 Std Optional 5 for $30/month |
| Dish | .74 meter | .74 meter | .98 meter | .98 meter |
| NTI (Router) | DW6000 | DW6000 | DW6000 | DW6000 |
| NAT (NAPT) | yes | no | no | no |
| Tech Support | 1-888-667-5537 | 1-888-667-5537 | 1-888-667-5537 | 1-888-667-5537 |
| Maintenance | no service offered | no service offered | Optional $28/month | Optional $28/month |

Direcway Service Plans          Ku Band          DW7000 NTI

| | Home (Residential) | Professional | Small Office | Business Internet |
|---|---|---|---|---|
| Commercial | no | no | yes | yes |
| Monthly Charge | $59.99 | $69.99 | 99.99 | 129.99 |
| Hardware | $399.99 | $399.99 | 999.98 | 999.98 |
| Installation Fee | $199.99 | $199.99 | included | included |
| Activation Fee | waived | included | included | included |
| Other Fees | | $20/mo for Static IP | | |
| Term Commitment | 15 months | 15 months | 24 months | 24 months |
| Early Termination Fee | $300.00 | $300.00 | $300.00 | $300.00 |
| Refunds | 30 days equipment only | 30 days equipment only | 30 days equipment only | 30 days equipment only |
| Extended Warranty | Optional $100 OTC | Optional $100 OTC | Optional $100 OTC | Optional $100 OTC |
| Billing | credit card only | credit card only | Invoice or Credit Card | Invoice or Credit Card |
| Downstream | Up to 700Kbps | Up to 1Mbps | Up to 1.5Mbps | Up to 2Mbps |
| Upstream | Up to 128Kbps | Up to 200Kbps | Up to 300Kbps | Up to 500Kbps |
| Active Users | 1 | 1-2 | 1-3 | 1-5 |
| FAP Bucket | 175MB | 350MB | 500MB | 1,250MB |
| FAP Refresh | 50Kbps | 56Kbps | 150Kbps | 400Kbps |
| Email accounts | 5 | 5 | 5 | 10 |
| Email storage | 10MB each | 10MB each | 10MB each | 10MB each |
| Addl Dial up | Optional/ $15/month | Optional/ $15/month | Optional/ $15/month | Optional/ $15/month |
| Static IP | no | 0 Std 1 Opt. for $30/mo | 1 Std Optional 5 for $30/month | 1 Std Optional 5 for $30/month |
| Dish | .74 meter | .74 meter | .98 meter | .98 meter |
| NTI (Router) | DW7000 | DW7000 | DW7000 | DW7000 |
| NAT (NAPT) | yes | yes/no with S.IP | no | no |
| Tech Support | 1-888-667-5537 | 1-888-667-5537 | 1-888-667-5537 | 1-888-667-5537 |
| Maintenance | no service offered | no service offered | Optional $28/month | Optional $28/month |

Customer should look to rebate.hughesnet.com for latest rebate offerings

Direcway Service Plans          Ku Band          HN7000S

| | Home | Pro | ProPlus |
|---|---|---|---|
| Commercial | no | no | no |
| Monthly Charge | $59.99 | $69.99 | $79.99 |
| Hardware | $399.99 | $399.99 | $399.99 |
| Installation Fee | $199.99 | $199.99 | $199.99 |
| Other Fees | | | $10/mo for Static IP |
| Term Commitment | 15 months | 15 months | 15 months |
| Early Termination Fee | $300.00 | $300.00 | $300.00 |
| Refunds | 30 days equipment only | 30 days equipment only | 30 days equipment only |
| Billing | credit card only | credit card only | credit card only |
| Downstream | Up to 700Kbps | Up to 1Mbps | Up to 1.5Mbps |
| Upstream | Up to 128Kbps | Up to 200Kbps | Up to 200Kbps |
| Active Users | 1 | 1-2 | 1-3 |
| FAP Bucket | 175MB | 350MB | 400MB |
| FAP Refresh | 50Kbps | 50Kbps | 50Kbps |
| Email accounts | 5 | 5 | 5 |
| Email storage | 10MB each | 10MB each | 10MB each |
| Addl Dial up | Optional/ $15/month | Optional/ $15/month | Optional/ $15/month |
| Static IP | no | no | 0 Std 1 Opt. for $30/mo |
| Dish | .74 meter | .74 meter | .74 meter |
| NTI (Router) | HN7000S | HN7000S | HN7000S |
| NAT (NAPT) | yes | yes | yes dynamic/ no static |
| Tech Support | 1-888-667-5537 | 1-888-667-5537 | 1-888-667-5537 |
| Service Assurance | Basic $5.95/Plus $12.95 | Basic $5.95/Plus $12.95 | Basic $5.95/Plus $12.95 |

Customer should look to rebate.hughesnet.com for latest rebate offerings
Basic Service Assurance (2nd Business day coverage 8AM-5PM M-F, $29.95 per on site visit plus monthly fee)
Service Assurance Plus (Next Business day coverage 8AM-5PM M-F, $29.95 per on site visit plus monthly fee)
PowerPak available for $299.99 ( .98m antenna, 2Watt radio)

Direcway Business Service Plans                    Ku Band          HN7000S

| | **Small Office** | **Business Internet** |
|---|---|---|
| Commercial | yes | yes |
| Monthly Charge | $99.99 | $179.99 |
| Hardware | $699.99 | $699.99 |
| Installation Fee | $199.99 | $199.99 |
| Other Fees | | |
| Term Commitment | 15 months | 15 months |
| Early Termination Fee | $400.00 | $400.00 |
| Refunds | 30 days equipment only | 30 days equipment only |
| Billing | Invoice or Credit Card | Invoice or Credit Card |
| Downstream | Up to 1.5Mbps | Up to 2Mbps |
| Upstream | Up to 300Kbps | Up to 500Kbps |
| Active Users | 2-3 | 2-4 |
| FAP Bucket | 500MB | 1,250MB |
| FAP Refresh | 150Kbps | 150Kbps |
| Email accounts | 10 | 20 |
| Email storage | 10MB each | 10MB each |
| Addl Dial up | Optional/ $15/month | Optional/ $15/month |
| Static IP | Std Optional 5 for $30/mon | Std Optional 5 for $30/month |
| Dish | .98 meter | .98 meter |
| NTI (Router) | HN7000S | HN7000S |
| NAT (NAPT) | no | no |
| Tech Support | 1-888-667-5537 | 1-888-667-5537 |
| Service Assurance | Basic $5.95/Plus $12.95 | Basic $5.95/Plus $12.95 |

Customer should look to rebate.hughesnet.com for latest rebate offerings
Basic Service Assurance (2nd Business day coverage 8AM-5PM M-F, $29.95 per on site visit plus monthly fee)
Service Assurance Plus (Next Business day coverage 8AM-5PM M-F, $29.95 per on site visit plus monthly fee)

WildBlue Service Plans    Ka Band Anik F2 111.1º                                    2" OD Mount

| | Value Pak | Select Pak | Pro Pak | |
|---|---|---|---|---|
| Commercial | no | no | no | |
| Monthly Charge | $49.95 | $69.95 | 79.95 | |
| Hardware | $299.00 | $299.00 | $299.00 | |
| Installation Fee | $179.95 | $179.95 | $179.95 | |
| Activation Fee | no | no | no | |
| Other Fees | freight | freight | freight | |
| Term Commitment | 12 months | 12 months | 12 months | |
| Early Termination Fee | $150.00 | $150.00 | $150.00 | From Installation Company |
| Refunds | 30 days equipment only | 30 days equipment only | 30 days equipment only | |
| Extended Warranty | Optional $4.95/month | Optional $4.95/month | Optional $4.95/month | |
| Billing | credit card only | credit card only | credit card only | |
| Downstream | Up to 512Kbps | Up to 1Mbps | Up to 1.5Mbps | |
| Upstream | Up to 128Kbps | Up to 200Kbps | Up to 256Kbps | |
| Active Users | 1 | 1-2 | 1-3 | |
| Maximum Wrkstns | 5 | 5 | 5 | Per Guidelines |
| FAP Uplink | 2,300MB | 3,000MB | 5,000MB | Total Usage in rolling 30 day |
| FAP Downlink | 7,500MB | 12,000MB | 17,000MB | 128/28Kbps until out of FAP |
| Email accounts | 5 | 5 | 10 | |
| Email storage | 25MB each | 25MB each | 25MB each | |
| Web Space | 10MB | 10MB | 20MB | |
| Addl Dial up | Optional/ $7.95/month | Optional/ $7.95/month | Optional/ $7.95/month | |
| Static IP | no | no | no | |
| Dish | 26" | 26" | 26" | |
| NTI (Not Router) | WB Viasat DOCSIS | WB Viasat DOCSIS | WB Viasat DOCSIS | |
| NAT (NAPT) | no | no | no | |
| Tech Support | 1-866-WILDBLUE | 1-866-WILDBLUE | 1-866-WILDBLUE | |
| Maintenance | no service offered | no service offered | no service offered | |

Wildblue 1 scheduled to launch late 2006 aboard an Ariane rocket to 109.2º

| Starband Service Plans | Ku Band | 1 year contracts* | | |
|---|---|---|---|---|
| | **Residential** | **Telecommuter Residential Only** | **Small Office - Non Residential** | |
| Commercial | no | no | no | |
| Monthly Charge | $69.99 | $109.99 | 149.99 | |
| Hardware | $399.99 | $499.99 | $799.99 | |
| Installation Fee | $199.99 | $199.99 | $199.99 | |
| Activation Fee | no | no | no | |
| Other Fees | $100 Refundable | $100 Refundable | $100 Refundable | Refundable Modem Return |
| Term Commitment | 12 months | 12 months | 12 months | Fee (RMRF) |
| Early Termination Fee | $499.00 | $499.00 | $499.00 | |
| Refunds | 30 days equipment only | 30 days equipment only | 30 days equipment only | |
| Extended Warranty | Optional $4.99/month | Optional $4.99/month | Optional $4.99/month | |
| Billing | credit card only | credit card only | credit card only | |
| Downstream | Up to 500Kbps | Up to 750Kbps | Up to 1Mbps | |
| Upstream | Up to 100Kbps | Up to 128Kbps | Up to 256Kbps | with Turbo Mode |
| Active Users | 1 | 1 | 1-4 | |
| IAR (FAP) Bucket | 2.4GB rolling 7 day --------------------------> | | | |
| Email accounts | 5 | 10 | 15 | |
| Email storage | 10MB each | 15MB each | 15MB each | |
| Addl Dial up | Optional/ $?4.95/month | Optional/ $4.99/month | Yes/ 3 Add'l for$19.99/month | |
| Static IP | no | yes for $4.95/month | no | |
| Dish | .75 meter | .75 meter | .75 meter | |
| NTI (Not Router) | SB481 | SB481 | SB481 | |
| NAT (NAPT) | no | no | yes | |
| Tech Support | 1-800-4StarBand | 1-800-4StarBand | 1-800-4StarBand | |
| Maintenance | no service offered | no service offered | no service offered | |

 * 3 year contracts with varying hardware and monthly service plans exist.

* Routers required for connecting more than one workstation to any 480/481 NTI.

* Telstar 7 at 129º West, AMC-4 at 101º West

Skyway Service Plans  Ku Band  1 year contracts  1 Way Service

| | Bronze | Silver | Gold | Platinum |
|---|---|---|---|---|
| Commercial | no | no | no | no |
| Monthly Charge | $29.95 | $49.95 | $59.95 | $79.95 |
| Hardware | $164.95 | $164.95 | $164.95 | $164.95 |
| Installation Fee | $149.00 | $149.00 | $149.00 | $149.00 |
| Activation Fee | $25.00 | $25.00 | $25.00 | $25.00 |
| Term Commitment | 12 months | 12 months | 12 months | 12 months |
| Early Termination Fee | yes | yes | no | no |
| Refunds | 30 days equipment only | 30 days equipment only | 30 days equipment only | 30 days equipment only |
| Extended Warranty | n/a | n/a | n/a | n/a |
| Billing | credit card only | credit card only | credit card only | credit card only |
| Downstream | Up to 256Kbps | Up to 512Kbps | Up to 768Kbps | Up to 1.5Mbps |
| Upstream | Dial Up | Dial Up | Dial Up | Dial Up |
| Active Users | 1 | 1 | 1-2 | 1-4 |
| RUP Bucket | 100MB | 500MB | 500MB | 1000MB |
| RUP Refresh | Rolling Month | Rolling Month | Rolling Month | Rolling Month |
| Email accounts | 5 | 5 | 5 | 5 |
| Email storage | 50MB total | 50MB total | 50MB total | 50MB total |
| No Dial Up | Deduct $6/mo | Deduct $6/mo | Deduct $6/mo | Deduct $6/mo |
| Static IP | no | no | no | no |
| Dish | .76 meter | .76 meter | .76 meter | .76 meter |
| NTI (Not Router) | SW-10 | SW-10 | SW-10 | SW-10 |
| NAT (NAPT) | DHCP/NAT | DHCP/NAT | DHCP/NAT | DHCP/NAT |
| Tech Support | 1-866-MySkyWay | 1-866-697-5992 | 1-866-697-5992 | 1-866-697-5992 |
| Maintenance | no service offered | no service offered | no service offered | no service offered |

* For Early Termination Fees please refer to http://www.skywayusa.com/terms.htm

* RUP - Reasonable Use Policy please refer to http://support.skywayusa.com/rup.php for service decrements

* From 12AM to 6AM RUP is not enforced or tracked.

| SkyVista | Ku Band | IA-8 89º West | 3" OD mount | |
|---|---|---|---|---|
| | **SOHO** | **Small-Medium Business** | **Enterprise** | |
| Commercial | yes - 100 to 1 | yes - 80 to 1 | yes - 60 to 1 | |
| Monthly Charge | 69.99<br>89.99<br>109.99<br>149.99 | 169.99<br>259.99<br>399.99 | 329.99<br>449.99<br>469.99<br>649.99<br>569.99<br>759.99 | |
| Hardware | $899.99 | $899.99 | $1,599.99 | |
| Installation Fee | $425.00 | $425-($500 RG-11) | $500.00 | |
| Activation Fee | no | no | no | |
| Other Fees | Shipping, IFL, Mounts, General Contractor Fees, and taxes may be additional | | | |
| Term Commitment | 12 months | 12 months | 12 months | |
| Early Termination Fee | $150.00 | $150.00 | $150.00 | |
| Refunds | 30 days equipment only | 30 days equipment only | 30 days equipment only | |
| Extended Warranty | no | no | no | |
| Billing | credit card | credit card | credit card | |
| Downstream | 2 watt BUC plans<br>Up to .5Mbps<br>Up to 1Mbps<br>Up to 1.5Mbps<br>Up to 2.0Mbps | 2 watt BUC Plans<br>Up to 1.5Mbps<br>4 watt BUC Plans<br>Up to 3.0Mbps<br>Up to 5.0Mbps | 4 watt BUC plans: Up to 3Mbps<br>Up to 5Mbps<br>Up to 3Mbps<br>Up to 5Mbps<br>Up to 3Mbps<br>Up to 5Mbps | 4 watt BUC is supported on all plans |
| Upstream | Up to 128Kbps | Up to 256Kbps | Up to 384Kbps<br>Up to 384Kbps<br>Up to 512Kbps<br>Up to 512Kbps<br>Up to 768Kbps<br>Up to 768Kbps | 4 watt BUC recommends RG-11 solid copper cable to handle power. |
| Active Users | 1-4 | 3-10 | 6-15 | |
| FAP Bucket | 100/700MB | 200/1000MB | 300/2500MB | |
| FAP Refresh | Reset at Midnight | Reset at Midnight | Reset at Midnight | |
| Email accounts | no | no | no | |
| Email storage | n/a | n/a | n/a | |
| Addl Dial up | no | no | no | |
| Static IP | 1-std, More @$7.50 each | 1-std, More @$7.50 each | 1-std, More @$7.50 each | Block of (5) $25, 16 max |
| Dish | 1.2 meter | 1.2 meter | 1.2 meter | 1 meter in 2006 @-$100 |
| NTI (Not Router) | Viasat DOCSIS SurfBeam | Viasat DOCSIS SurfBeam | Viasat DOCSIS SurfBeam | |
| NAT (NAPT) | no | no | no | |
| Tech Support | 1-866-267-0245 | 1-866-267-0245 | 1-866-267-0245 | CPE Labs First Level @$40/hr |
| Maintenance | 10% Monthly Charge | 10% Monthly Charge | 10% Monthly Charge | From CPE Labs |

NOC operated by Unasat Communications, Wisconsin

Vsat Systems              Ku Band          VSAT 3100 iDirect NTI

| | 1.02Mbps/64Kbps | 1.02Mbps/128Kbps | 1.02Mbps/512Kbps | 2.04Mbps/512Kbps |
|---|---|---|---|---|
| Commercial | yes | yes | yes | yes |
| Monthly Charge | $99.00 | $149.00 | $399.00 | $479.00 |
| Hardware | $1,999.00 | $1,999.00 | $2,999.00 | $2,999.00 |
| Installation Fee | $500.00 | $500.00 | $500.00 | $500.00 |
| Activation Fee | none | none | none | none |
| Other Fees | Shipping, IFL, Mounts, General Contractor Fees, and taxes may be additional | | | |
| Term Commitment | 24 months | 24 months | 24 months | 24 months |
| Early Termination Fee | Monthly Remainder | Monthly Remainder | Monthly Remainder | Monthly Remainder |
| Refunds | 30 days equipment only | 30 days equipment only | 30 days equipment only | 30 days equipment only |
| Extended Warranty | 2 year std. | 2 year std. | 2 year std. | 2 year std. |
| Billing | Invoice or Credit Card | Invoice or Credit Card | Invoice or Credit Card | Invoice or Credit Card |
| Downstream | Up to 1.02Mbps | Up to 1.02Mbps | Up to 1.02Mbps | Up to 2.04Mbps |
| Upstream | Up to 64Kbps | Up to 128Kbps | Up to 512Kbps | Up to 512Kbps |
| Active Users | 5 | 10 | 30 | 45 |
| Monthly Upload | 500MB | 1.0GB | 3.0GB | 3.0GB |
| Monthly Download | 1.0GB | 1.0GB | 3.0GB | 5.0GB |
| Email accounts | 10 | 20 | 80 | 100 |
| Email storage | 10MB each | 10MB each | 10MB each | 10MB each |
| Addl Dial up | none | none | none | none |
| Static IP | 1 std. - 256 optional | 1 std. - 256 optional | 1 std. - 256 optional | 1 std. - 256 optional |
| Dish | 1.2 meter | 1.2 meter | 1.2 meter | 1.2 meter |
| BUC | 2 watt | 2 watt | 4 watt | 4 watt |
| NTI (Router) | VSAT 3100 | VSAT 3100 | VSAT 3100 | VSAT 3100 |
| NAT (NAPT) | yes | yes | yes | yes |
| Tech Support | 1-866-267-0245 | 1-866-267-0245 | 1-866-267-0245 | 1-866-267-0245 |
| Maintenance | 10% Monthly Charge | 10% Monthly Charge | 10% Monthly Charge | 10% Monthly Charge |

* Maintenance support provided by CPE Labs
* Tech Support provided by CPE Labs at $40/hr
* An unlimted throughput option is available for accounts that exceed monthly usage at $0.10/MB
* Cancellation fee of $2,000 can be purchased up front for conversion to a monthly contract.
* VSAT 3100 is shipped with DHCP/NAT turned off, recommended that firewall/router be placed behind NTI

Vsat Systems          Ku Band          VSAT 3100 iDirect NTI     *Redundant WAN Backup Plans*

| | **1024/128** | **1024/256** | **1024/512** | **1024/1024** |
|---|---|---|---|---|
| Commercial | yes | yes | yes | yes |
| Monthly Charge | $59.00 | $79.00 | $199.00 | $399.00 |
| Hardware | $1,999.00 | $1,999.00 | $2,999.00 | $4,999.00 |
| Installation Fee | $500.00 | $500.00 | $500.00 | $600.00 |
| Activation Fee | no | no | no | no |
| Other Fees | Shipping, IFL, Mounts, General Contractor Fees, and taxes may be additional | | | |
| Term Commitment | ??24 months | 24 months | 24 months | 24 months |
| Early Termination Fee | ? | ? | ? | ? |
| Refunds | 30 days equipment only | 30 days equipment only | 30 days equipment only | 30 days equipment only |
| Extended Warranty | ???Optional $100 OTC | Optional $100 OTC | Optional $100 OTC | Optional $100 OTC |
| Billing | ???credit card only | credit card only | Invoice or Credit Card | Invoice or Credit Card |
| Downstream | Up to 1.02Mbps | Up to 1.02Mbps | Up to 1.02Mbps | Up to 1.02Mbps |
| Upstream | Up to 128Kbps | Up to 256Kbps | Up to 512Kbps | Up to 1.02Mbps |
| Active Users | 10 | 15 | 30 | 50 |
| Monthly Up/Download | 100MB | 100MB | 100MB | 100MB |
| Monthly Overage Chg. | $0.20/MB | $0.20/MB | $0.20/MB | $0.20/MB |
| Email accounts | ??10 | 20 | 80 | 100 |
| Email storage | ???10MB each | 10MB each | 10MB each | 10MB each |
| Addl Dial up | ???Optional/ $15/month | Optional/ $15/month | Optional/ $15/month | Optional/ $15/month |
| Static IP | 1 std. - 256 optional | 1 std. - 256 optional | 1 std. - 256 optional | 1 std. - 256 optional |
| Dish | 1.2 meter | 1.2 meter | 1.2 meter | 1.2 meter |
| BUC | 2 watt | 2 watt | 4 watt | 4 watt |
| NTI (Router) | VSAT 3100 | VSAT 3100 | VSAT 3100 | VSAT 3100 |
| NAT (NAPT) | ??yes | yes/no with S.IP | no | no |
| Tech Support | 1-866-267-0245 | 1-866-267-0245 | 1-866-267-0245 | 1-866-267-0245 |
| Maintenance | 25% Monthly Charge | 25% Monthly Charge | 25% Monthly Charge | 25% Monthly Charge |

* Maintenance support provided by CPE Labs

* Tech Support provided by CPE Labs at $40/hr

* A load balancing/fail over router is required.

WildBlue Enterprise Service Plans                    Ka Band Anik F2 111.1º            2" OD Mount

| | Nickel | Copper | |
|---|---|---|---|
| Commercial | yes | yes | |
| Monthly Charge | ? | ? | |
| Hardware | $895.00 | $895.00 | |
| Installation Fee | $390.00 | $390.00 | |
| Activation Fee | $200.00 | $200.00 | |
| Other Fees | freight | freight | |
| Term Commitment | 24 months | 24 months | |
| Early Termination Fee | 75% of term | 75% of term | |
| Refunds | 30 days equipment only | 30 days equipment only | |
| Billing | Invoice | Invoice | |
| Downstream | Up to 64Kbps | Up to 512Kbps | |
| Upstream | Up to 64Kbps | Up to 128Kbps | |
| Active Users | 0 | 1 | |
| FAP Bucket | 1.5GB | 15GB | Per Guidelines |
| Email accounts | ? | ? | Total Usage in rolling 30 day |
| Email storage | ?MB each | ?MB each | 128/28Kbps until out of FAP |
| Web Space | ?MB | ?MB | |
| Addl Dial up | ??  Optional/ $7.95/month | ??  Optional/ $7.95/month | |
| Static IP | ??? no | ??? no | |
| Dish | 26" | 26" | |
| NTI (Not Router) | Viasat DOCSIS | Viasat DOCSIS | |
| NAT (NAPT) | no | no | |
| Tech Support | 866-267-0245 | 866-267-0245 | |

* Service provided by EchoSat

WildBlue Enterprise Service Plans       Ka Band Anik F2 111.1º      2" OD Mount

| | Bronze | Silver | Gold | |
|---|---|---|---|---|
| Commercial | yes | yes | yes | |
| Monthly Charge | $99.00 | $119.00 | $149.00 | |
| Hardware | $895.00 | $895.00 | $895.00 | |
| Installation Fee | $390.00 | $390.00 | $390.00 | |
| Activation Fee | $200.00 | $200.00 | $200.00 | |
| Other Fees | freight | freight | freight | |
| Term Commitment | 24 months | 24 months | 24 months | |
| Early Termination Fee | 75% of term | 75% of term | 75% of term | |
| Refunds | 30 days equipment only | 30 days equipment only | 30 days equipment only | |
| Billing | Invoice | Invoice | Invoice | |
| Downstream | Up to 1Mbps | Up to 1.5Mbps | Up to 1.5Mbps | |
| Upstream | Up to 200Kbps | Up to 256Kbps | Up to 256Kbps | |
| Active Users | 1 | 1-2 | 1-3 | |
| FAP Bucket | 21GB | 30GB | 48GB | Per Guidelines |
| Email accounts | ? | ? | ? | Total Usage in rolling 30 day |
| Email storage | ?MB each | ?MB each | ?MB each | 128/28Kbps until out of FAP |
| Web Space | ?MB | ?MB | ?MB | |
| Addl Dial up | ??  Optional/ $7.95/month | ??  Optional/ $7.95/month | ??  Optional/ $7.95/month | |
| Static IP | ??? no | ??? no | ??? no | |
| Dish | 26" | 26" | 26" | |
| NTI (Not Router) | Viasat DOCSIS | Viasat DOCSIS | Viasat DOCSIS | |
| NAT (NAPT) | no | no | no | |
| Tech Support | 866-267-0245 | 866-267-0245 | 866-267-0245 | |

* Service provided by EchoSat

Secure Payment Gateway          Provided by EchoSat and Tower Communications

| | SurfBeam | SurfBeam + Broadband | Asymetric DSL (ADSL) | Secure Payment Gateway |
|---|---|---|---|---|
| Commercial | yes | yes | no | yes |
| Monthly Charge | $99.00 | $130.00 | $69.95 | included |
| Hardware | $1,295.00 | $1,295.00 | ? | $347.00 |
| Installation Fee | $490.00 | $490.00 | $399.00 | Custom Installation Required |
| Activation Fee | $200.00 | $200.00 | | $295.00 |
| SPG Monthly Fee | included | included | $24.95 | $24.95 |
| Other Fees | freight | freight | | |
| Term Commitment | 24 months | 24 months | | 24 months |
| Early Termination Fee | Balance of Term | Balance of Term | | 12 Months $29.95 |
| Refunds | 30 days equipment only | 30 days equipment only | | No Term $34.95 per month |
| Billing | Invoice | Invoice | | |
| Downstream | Up to 384Kbps | Up to 384Kbps | Up to 1.5Mbps | |
| Upstream | Up to 128Kbps | Up to 128Kbps | Up to 256Kbps | |
| Active Users | n/a | 1 | 8 | |
| Maximum Wrkstns | n/a | 1 | | |
| FAP Uplink | n/a | no | | Total Usage in rolling 30 day |
| FAP Downlink | n/a | no | | 128/28Kbps until out of FAP |
| Email accounts | n/a | 2 ? | ? | |
| Email storage | n/a | ?MB each | ? | |
| Static IP | n/a | Optional | ? | |
| Dish | 26" | 26" | | |
| NTI (Not Router) | Viasat DOCSIS | Viasat DOCSIS | | |
| NAT (NAPT) | no | no | | |
| Tech Support | 800-393-ECHO | 800-393-ECHO | ? | |

* Service provided by EchoSat

Gateway interfaces between broadband access and credit card processing terminals.

Land Line, DSL, prices and offerings vary. Site must be prequalified through partner.newedgenetworks.com

Credit Card Processing Fees                    Provided by EchoSat and Tower Communications

|  | **SPG - EchoSat** | **Competitors** |
|---|---|---|
| Cancellation Fee | ? | $70 |
| Application Fee | ? | $95-$250 (non-refundable) |
| Payment Gateway Fee | Free | $10-$60 per month |
| Discount rate for Visa and Mastercard | Card-swiped ?%<br>Key-entere ?% | Card-swiped 1.95%<br>Key-entere 2.95% |
| Monthly Fee | Included | $15-$25 |
| Monthly-minimum Fee | N/A | $0-$20 (based on monthly processing volume) |
| Credit Card Per-Authorization Fee | ? | $0.23-$0.50 |
| Hardware | $347 | $300-$1500 |
| One-Time Setup Fee | $295.00 | $49-$195 |
| Time to Funding | ? | 2-5 Business Days |