

## *Roof Installation Addendum*

You have entered or are entering into an installation and services agreement with Longview Holding Corporation dba CPE Labs located at 3569 Drennon, Campbellsburg, KY 40011. Work is being done at you verbal or written request. This addendum is an attachment for any other verbal or written agreement to perform installation work on behalf of the client (end customer), the satellite service provider or their agents. The following terms are standard operating practices of CPE Labs and by signature you, or your company, agree to the following stipulations:

**Customer Knowledge, Roof Installations** Roof installations are highly discouraged by CPE Labs. IP satellite systems generally require mounting to a surface securely enough to withstand at least a 300 pound pulling force wind load. As the roofing structure ages it becomes less capable of supporting such forces exerted in the opposite direction it was designed to maintain. (Roofs are more easily blown off rather than blown down). The mounting plate for an IP satellite system spans an area larger than the roofing stud that the plate is drilled into. At least four lag screws are drilled into a roofing structure that consists of no more than shingles and plywood. Even though all joints are caulked, constant wind load and vibration will cause these outer lag screws to fail and produce possible leaks in the roofing structure. Such a problem is lessened with the smaller DirecTV dishes that have a much smaller wind load. Part of the installation process involves drilling 3-4 small holes in the roof through the shingles and plywood to locate the supporting two by four stud. These holes are caulked but they still exist as a breach on the roofing structure. If the roof shingles ever need to be repaired or replaced then a certified technician is generally required to, at the very least, reinstall the roof mounted dish. It is not unheard of to be charged \$200-\$300 for such work as the remount is not subsidized by the satellite provider.

**Standard Installation** Installation requires the drilling of exploratory holes into the roof to locate the center of the roofing rafter. Exploratory, unused holes will be sealed with roofing compound. CPE Labs technicians are not certified roofing contractors. By signing this agreement the customer releases from harm CPE Labs and its employees from roofing mistakes made and any damage that may occur to roof shingles, roof structure, gutters, and for any weather leaks that may result from the installation work done by CPE Labs or its employees.

**Roofing Damage and Leaks** It is the customers sole responsibility to engage the proper roofing contractor that can repair any damage or leaks resulting from the roof installation of a satellite dish system covered under this addendum. The customer is also made aware that if the satellite system needs to be removed to repair any such damage that a certified technician from CPE Labs or any other certified company may be required to remount the satellite system. The customer agrees that any such remount charges will be the responsibility of the customer and not CPE Labs or its employees.

**Customer's signature:** \_\_\_\_\_

**Customer's printed name:** \_\_\_\_\_

**Date:** \_\_\_\_\_